

“ The installation of our SMART boards, computers, and servers overall went very well. We were a little apprehensive about the server transition but in fact, the install was so well - planned that it had minimal impact on the children or staff. Any inevitable teething problems were creatively and responsively solved. The children are enjoying the wide-screens on the computers in the ICT suite and we can feel reassured that we have the infrastructure in place to support our medium-term ICT needs in school. We would definitely recommend the expertise and support of the NCI team if you are looking for an ICT provider for your school. ”

Dawn Leighfield
ICT Co-ordinator

Our Success Story

NCI steps into secure school's data and supplies new technology allowing staff to work more efficiently and students easy access to the latest Edtech!



▶ Profile

St Mark's C of E school is situated in Morwenstow, the most northerly parish in Cornwall. The primary school has 85 children ranging from Reception to Year Six. Pupils at the school are encouraged to develop a curiosity and enthusiasm for learning and to contribute positively to the local community.

▶ Summary

NCI Technologies was approached by St Mark's to rectify a failure in their existing IT systems. NCI provided sound advice and a maintenance support contract to minimise any future risk to the school's data. After solving the school's main vulnerabilities, NCI was able to help the school to focus on improving their ICT provision. This enabled the school to replace its ailing ICT suite, laptops, and server as well as installing interactive smart-board screens.

The Technologies

Maintenance support contract

New PCs and screens for school's ICT suite

New staff PCs and laptops

Interactive smart-board screens

New server

The Solution

Maintenance Support Contract and New Server

Initially, NCI's priority was to enact measures to minimise the risk of any future catastrophic failure of the school's IT systems. St Marks chose to sign-up to an NCI maintenance support contract which ensured regular and reliable technical support from an NCI Microsoft qualified engineer. This support agreement included everything needed to keep the school's ICT running smoothly. This includes regular PC maintenance, server checks, anti-virus updates, network administration, and remote support for teaching staff.

NCI also recommended that the school should replace their current server, which had become unreliable and vulnerable, to a more resilient backup solution. Having the new server in place working alongside the maintenance support contract minimises any risk to the school's stored data.

New PCs for ICT Suite and Laptops for Staff

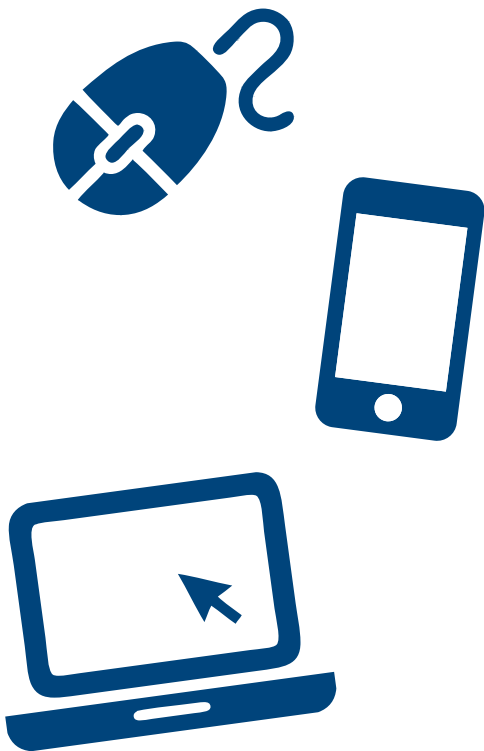
When NCI first met with the school the old ICT infrastructure was a major problem which resulted in poor performance for both staff and pupils. To solve this, NCI sourced and installed new PCs in the school's ICT suite as well as new laptops for teaching staff. This new hardware gives the opportunity for staff members to work more efficiently as well as offering pupils the access to the latest technology.

Interactive Smart Screens

Advice and support from NCI allowed the school to purchase the latest innovative Smart Interactive screen technology. Having the new smart screens in the school's classrooms has enabled creative learning and pupil collaboration, taking learning to new heights.

Outcome

St Mark's is now equipped with a robust support package and reliable server in order to facilitate teaching and learning as well as providing the peace of mind that the school's data is safe and secure. With practical advice from NCI the school was able to upgrade their ICT equipment for both pupils and teachers. This has allowed pupils to thrive through creative lessons that utilise fully up-to-date PCs and interactive screen technology, making learning enjoyable for all.



Cloud Services



IT Support Contract



Security



On-site Installation



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Broadband



Telephone Systems



IT Procurement

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